



Managed Services for Life Sciences

We'll transform your business applications while you transform the world

The more and more quickly a life science company grows, the more hurdles it encounters: FDA adherence, outdated and/or non-compliant technology and workflows, staffing shortages, new operational needs, competition... the list will always be endless.

The last thing a growing life science company needs in such cases and more is to be worrying about its back-end systems: the ERP, CRM, and business applications that keep a business's "house in order."

Leave keeping your house in order to the managed services team at Argano. Whether you need just a little help with systems updates and maintenance, or major help overseeing and optimizing Microsoft technology, Argano has the expertise and resources to meet your every challenge.

Why Argano and not _____?

In addition to having unrivaled expertise in the Microsoft stack — Dynamics, Azure, Power Platform, and more — and being a Microsoft

Partner of the Year multiple times, Argano has deep roots in the life science industry.

We have equipped clients with FDA compliant solutions, smart warehouses (for storage, shipping, and security of medicines), supply chain management tools, and much more. In every case, we have freed clients from the workflows and worry attached to keeping business applications running at peak performance and empowered them to focus on the innovations that fuel the future of healthcare.

If you're having difficulty with compliance... if you're growing too fast to manage back-end operations... if you need more support in taking on the competition... Argano has a managed services program just for you.

The basic benefits of Argano Managed Services

Scalable service, predictable spend with a variety of managed services packages that provide flexibility on hours, rollover provisions, transition

Benefits:

- Dedicated team of 20+ people
- Expertise delivering managed services for FDA regulated clients
- Strategic support for operational and customer engagement solutions
- Rely on Argano to help educate, plan and deploy updates and new features or solution optimizations

periods, client-friendly exit clauses and more, our service offerings are designed to meet you where you are. You'll be able to reduce up-front costs, more easily manage long-term budgets, and enjoy proven solutions expertise on demand.

Extend your IT team

Our managed services team members have deep expertise in Microsoft technology across the healthcare market, and extensive experience, with an average of nearly 12 years per person. With the ability to deliver both functional and technical coverage — as well as strategic business guidance — your IT team and your entire business will be supported in most every way.

Every critical update made easy

Dynamics is updated multiple times

every year, and Argano's consultants will help ensure your solution incorporates every critical update and stays current with Microsoft's support requirements. In addition to supporting, our team helps your teams understand and take full advantage of every feature and function.

We'll work with you to provide strategic services including:

- Environment management
- Security management
- Code deployment and data refreshes
- Application updates

- Data migration
- Performance analysis
- Education on Dynamics 365 changes, including One Version updates
- Workflow configuration
- Business intelligence and analytics

...and much, much more.

With Argano's Managed Services team, your business applications can move from feature sets to a future state.

Contact us today at microsoft@argano.com for more information.



About Argano

Argano, a next-generation business and technology services provider, builds Digital Foundations that make businesses run better. We are committed to helping clients think differently about how they deploy and manage people, processes, and technology. Combining strategic consulting and services, we deliver interconnected solutions that enable innovation and drive operational excellence.