

# Solutions for Nonprofits

Optimize financial operations, automate case management, further your mission



The expectations placed on nonprofits and NGOs have never been higher. In addition to external challenges such as global unrest, economic volatility, and food insecurity, there are internal hurdles in managing financials, modernizing operations, and simply getting past the paperwork and processes to more quickly and completely serve those in need.

With Argano – the choice for Oxfam and others – nonprofits can enjoy high performing operational solutions that free up hands, improve transparency and insight, and make it easier to connect to their communities.



### Optimize financials

Leveraging solutions such as Microsoft Dynamics, Unit4, and more, Argano equips nonprofits with enterprise level technology to fuel high performance operations across every aspect of financials: tracking of donations and expenses, creating audit trails, and automating backoffice workflows. The outcome is less manual labor, fewer errors, more insight into critical data, and more time focused on mission.



#### Modernize commerce

For nonprofits with storefronts, Argano provides leadingedge commerce solutions that digitize point of sale processes, empower customers with self-service checkout systems, improve order accuracy, and connect every storefront to back-end accounting systems. Stakeholders will enjoy more granular insights into revenue, and staff will be freed from time-consuming tasks like running the register.



# Improve case management

Reduce or even eliminate the paperwork often required to help those in need by automating case management. Argano will help digitize administrative tasks around intake of residents and record-keeping at service facilities, ensuring your staff spends more time working with people and less working with processes.

## **Key Benefits**

- Track donations and how they're spent – easily and automatically
- Improve retail experience and revenue oversight at thrifts and events
- Automate case management at centers to help more people more quickly





#### Only at Argano...

In addition to implementing and optimizing enterprise applications from most every major provider, our engineers have built multiple extensions that help clients automate processes, improve insights, and increase customer engagement and satisfaction.



#### **CX Connect for Nonprofit**

Fundraising and Engagement - Build and maintain long-term relationships with donors and supporters while reducing costs and increasing operational effectiveness

- Volunteer Management Equip volunteer managers with the tools they need to simplify volunteer recruiting, onboarding, retention, and reporting
- Volunteer Engagement Engage and retain more volunteers by simplifying the process of finding and applying for engagement opportunities
- Case Management By pairing a systematic case management process with methodical case strategies, organizations can track progress and ensure an optimal client experience
- Refugee and Immigration Services To better rebuild lives this helps provide clients with secure housing, job opportunities, and skill development



## **ERP Connect for Nonprofit**

- Retail Sales Dashboard real-time reporting on sales (and inventory and customer loyalty) across all outlets and geographies
- POGI (production of goods at intake) adds donated goods to inventory via an automated purchase order process and allows label printing at scale
- Dual scales for POS (point of sale) allows a single terminal to switch back and forth between a counter scale and a floor scale – to read weight and arrive at product sale price
- Round-up transactions for charities creates an easy way for customers to donate to charity initiatives during checkout
- Self-service checkout reduces hands-on work for staff at storefronts and empowers customers

Contact us today at microsoft@argano.com to learn more.



Learn more at argano.com

