

# Argano Managed Services for Oracle

Strategic support services to maximize your Oracle investment



Enhance the efficiency of your IT operations and maximize the value of your Oracle Cloud Applications, Infrastructure, Database Administration, and JD Edwards with Argano Managed Services.

Our consulting experts integrate seamlessly with your team, delivering a competitive edge through streamlined IT processes, industry-leading practices, and extensive Oracle expertise. By managing functional and infrastructural design, configuration, development, testing, training, and day-to-day administration, we simplify solutions and reduce maintenance costs.

With flexible support options and multiple points of contact, we eliminate single points of failure. Protect your operations with 24/7 system monitoring and emergency response services, minimizing downtime and keeping your systems updated and performing at their best.

#### Trusted expertise

- Expert consultants with deep industry expertise
- · Oracle-trained and certified
- Full technical and functional coverage

## Comprehensive support

- 24/7 availability
- Post-go-live support
- · Added "in-project" capacity
- · Dedicated engagement manager
- SLA-driven response
- · Weekly cadence of reports
- Multiple resources by function

### Flexible options

- Quarterly variability
- · Flexible hours
- Rollover provisions
- · Transition period
- Multi-year incentives

#### **Benefits:**

- Optimize maintenance costs
- Increase efficiency of your IT operations
- Improve flexibility with scalable support
- Reduce IT overhead
- Minimize risk with enhanced security
- Maximize return on your technology investment

#### **Argano expertise:**

- Extensive Industry experience and best practices
- 25+ years of Oracle partnership



Learn more at argano.com

Find out how we can help you maximize your Oracle investment to improve business outcomes.

Contact us to get started!

