

Achieving Real-Time Visibility and Unified Warehouse Operations with SAP EWM

Client: Casa Ley

Industry: Supermarket



Challenge

- Fragmented legacy systems and poor integration
- Limited real-time inventory visibility
- Complex warehouse operations

Solution

- Implemented SAP EWM to unify warehouse operations
- Integrated systems to enable real-time communication
- Automated key processes to improve efficiency

Results

- Increased productivity through process automation
- Enhanced traceability across warehouse operations
- Reduced operational costs and system inefficiencies



With 70+ years of experience, Casa Ley has established its presence in northwestern Mexico, operating five strategically located distribution centers in Culiacán, Hermosillo, Mexicali, and most recently, La Paz. The company faced significant challenges with its current processes, legacy systems, and the complexity of its supply chain within its distribution centers. The need for integration and real-time information became critical obstacles.

The solution came through the implementation of SAP Extended Warehouse Management (EWM) in collaboration with Argano. This allowed Casa Ley to replace outdated systems, achieve significant improvements in warehouse and distribution management, and automate processes.

Fragmented systems and limits of legacy infrastructure

Casa Ley faced logistical challenges due to its multiple operating systems, including Vocollect and proprietary storage systems, which were interconnected through interfaces that did not guarantee 100% effective communication. The inefficiency in information flow within its distribution centers arose from the integration of legacy systems and the ERP.

This led to the implementation of a comprehensive solution like SAP EWM, a pivotal change to address these challenges. Casa Ley sought transformation to enable real time communication and improve operational efficiency.

However, the process was not without its hurdles. The pandemic and the complexity of their warehouses, which handle a wide variety of products in shared locations, extended the implementation timeline.

Driving EWM transformation

Casa Ley aimed for a transformation to consolidate multiple systems into one with the support of Argano, the company achieved real-time communication. Despite challenges like warehouse complexity and disruptions caused by the pandemic, the implementation progressed effectively.

This process highlighted the importance of training and continuous learning, ultimately leading to a successful adoption of new practices and improvements in operational efficiency.

Key benefits

- **Enhanced traceability:** Product tracking from entry to exit within the distribution center for greater supply chain visibility
- **Increased productivity:** Replacement of manual process improving efficiency
- **Total integration:** Smooth communication between systems and departments, improving decision-making
- **Cost reduction:** Greater operational efficiency due to elimination of interface issues

“We decided to invest in this warehouse management solution (WMS)—an innovative and powerful software that offers control, traceability, and automation of logistics operations throughout the supply chain. It is a modular solution customized to our logistical process needs, providing integration with the ERP and efficiency.”

Pedro Muro
CIO
Casa Ley

Lessons for success

- Achieve effective and complete system integration
- Possess in-depth knowledge of operations to eliminate error margins
- Show empathy and an open mind to embrace change
- Continuous learning and adaptation to overcome challenges through constant training

Heading towards the future: Continuous transformation with Argano

Casa Ley envisions a future focused on the efficient implementation of logistics solutions and pursuing an integrated solution that combines SAP EWM with transportation technology. They are committed to staying at the forefront of logistics efficiency and operational excellence.



About Argano

Argano is the first and largest Global Specialist Consultancy exclusively focused on the design and delivery of High-Performance Business Operations with our AI-forward approach to transformation. We pioneer intelligent and connected solutions for our clients' operational environments across customer engagement and service, revenue management, finance and planning, supply chain, and workforce optimization, driving both efficiency and the agility to innovate product, service, and organizational design at the speed of today's market. Competitive advantage, cost optimization, customer satisfaction, and sustainable growth are our North Stars and our promise to our clients. Learn more at argano.com.



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