



Argano and Oracle Patient Referral Management Solution

Automate and optimize your referral management process to improve productivity and drive more revenue



The patient referral process represents both a bottleneck and significant opportunity in the healthcare life cycle. Some large acute care organizations report upwards of 70% of their referrals are received through the traditional fax process. A mature, automated referral management process minimizes approval times, prevents denials, accelerates cash flow, and reduces cost—while strengthening compliance and transparency for payers, regulators, and patients.

Argano, in partnership with Oracle, has developed an AI-powered solution that integrates seamlessly with Oracle Healthcare to automate and digitize the patient referral process, significantly improving accuracy and throughput of the referral process:

Benefits:

- AI-driven document recognition
- 100% electronic routing
- Long-term electronic storage
- Chart summary presentation
- Improved chart processing time

Trusted expertise from Argano:

- Extensive industry experience and best practices
- 25+ years of Oracle partnership



Improved Financial Integrity

Reduces claim denials by ensuring complete and accurate documentation is captured and transmitted the first time.



Accelerated Payment Cycle Time

Streamlines communication and data flow between referring and receiving systems and reduces time to claim submission.



Increased Operational Efficiency

Simplified workflows reduce manual errors, delays, and rework between clinical and revenue cycle teams, freeing up staff to work on high-order tasks and activities.



Reduced Administrative Costs

Electronic patient encounter/referral matching eliminates paper, printing, and manual fax infrastructure while reducing processing time by up to 90%.



Enhanced Patient Trust and Satisfaction

Accelerates patient onboarding time and improves referral acceptance rates, which reduces delays in care delivery.

Healthcare processing pattern using the Argano and Oracle Patient Referral Management Solution

Improving the communication and throughput of the referral management process between provider organizations

Healthcare data sources

Healthcare data originates from various sources, such as electronic medical records, scanned patient referrals, or faxes.

Oracle Integration Cloud

Oracle Integration Cloud is used to ingest data from these sources. Referral requests with supporting documentation are presented to end users at the department, provider, and department coordinator levels for review and management.

Document analysis

Ingested data is analyzed using advanced analytics to extract key information.

Data refinement with healthcare AI models

Extracted information is refined using specialized healthcare AI models to de-identify patient information, summarize complex cases, and link data to healthcare classifications.

Actionable healthcare data

Refined data is transformed into actionable insights within Oracle applications, enabling healthcare professionals to automate processes, run analytics, and make informed decisions.

The solution is poised to generate significant multi-year financial benefits for healthcare organizations. These benefits will be realized through optimized patient and healthcare team scheduling, and increased operational efficiencies achieved via automation.

Learn more at argano.com

Get started today!

Contact us at oracle@argano.com to learn more about how we can help with your patient referral process.

