



Managed Services for Agentforce 360

Scalable support for smarter AI and stronger outcomes

Argano's Managed Services for Agentforce 360 goes beyond simple system support to actively manage, optimize, and evolve AI-powered engagement. Our team provides continuous prompt tuning, use case expansion, and intelligent consumption planning to ensure Agentforce 360 remains aligned to business priorities and delivers measurable impact. As usage grows, we guide scaling strategies, forecast AI consumption, and refine performance across teams, regions, and channels – helping you fully realize the value of Agentforce 360 as it matures with your business.

Implementation & Rollout

Agentforce 360 setup for Sales and/or Service, use case design, prompt configuration, flow setup, and CRM/Knowledge integration

Optimization & Evolution

Ongoing prompt tuning, flow enhancements, knowledge updates, and business logic refinement

Use Case Expansion

Addition of new capabilities (order status, FAQs, returns, etc.) and personalization across regions, channels, and personas

Consumption Insights/Planning

Periodic usage analytics, consumption forecasting, and business value mapping to drive smarter scale and sustained impact

Benefits:

- Faster time to value
- Predictable support with scalable coverage
- Continuous optimization
- Consumption planning and ROI alignment
- Use case expansion
- Strategic guidance at every stage
- Governance without overhead

Why Argano?

With 20+ Agentforce 360 implementations across Sales and Service, Argano brings proven accelerators, deep Salesforce expertise, and AI fluency to support your transformation – from first launch to enterprise scale.

Engagement Tiers

Select

40 hours per month

Managed support for simple, single-domain use cases with focused optimization

Preferred

100 hours per month

Enhanced support for complex, multi-domain workflows with tailored expansion

Premier

200 hours per month

Strategic management for enterprise-scale, multi-agent environments and intelligent growth

Learn more at argano.com

Contact us at salesforce@argano.com to learn more

