



High-performance operations in the fight against poverty

How Oxfam leveraged Argano expertise to deploy a new ERP in 1/3 the time

Client: Oxfam

Industry: Nonprofit



Challenge

- Outdated, on-premises ERP solution
- No connectivity between systems
- Lack of insight on donations/expenses



Solutions

- Cloud-based ERP for nonprofits: Unit4
- Connectors to logistics and CRM apps
- A templated methodology to save time



Results

- ERP solution deployed in 1/3 the time
- Enhanced insights and faster access to data
- Improved usability and user engagement



For more than 80 years, Oxfam has been fighting to end global poverty and inequality.

A mission-driven nonprofit, Oxfam offers lifesaving support in times of crisis, and advocates for economic justice, gender equality, and climate action. In short, Oxfam's business is providing help; and when it needed help overhauling its operational systems, it turned to Argano.

Insufficient connectivity, lack of insight, and a sunset solution

For years, Oxfam had leaned on an on-premises enterprise resource planning (ERP) system. As with many on-premises solutions, the system created challenges such as lack of access, scalability, and flexibility. Additionally, for Oxfam, it suffered from a lack of connectivity to Oxfam's logistics and CRM systems, and a lack of insight on critical matters such as donations, expenses, and activities in the field, for example, tracking aid to recipients.

When its ERP provider announced it was sunsetting the solution, Oxfam looked for help solving these challenges and getting ahead

of future ones — the company turned to Argano.

Nonprofit power in the cloud

For many nonprofits, the cost of an enterprise-level ERP system can be prohibitive, and Oxfam needed a system that was both affordable and capable. With Argano's guidance, Oxfam selected Unit4 ERP, the ERP system of choice for many nonprofit organizations.

Additionally, Oxfam leaned on Argano to be its sole provider as its previous systems were reliant on multiple partners, often creating disconnects and miscommunications.

Argano implemented the new, cloud-based ERP system through a templated methodology designed to save clients time and money, while still allowing for extensions to meet Oxfam specific requirements.

The result was an ERP that was seamlessly connected with both Oxfam's logistics software (used for tracking inventory numbers, case workers, and more) and its CRM system (used for tracking sales and case management).

All connected, all in the cloud, Oxfam's cloud ERP solution delivers

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Farah Abbas
Director of IT
Oxfam

more visibility into financials, budgeting, employee engagement, and most every moving piece within the Oxfam's global organization.

An ERP deployed in record time, and a means to help more people, more quickly

The biggest win was an integrated, cloud-based system that automated critical processes, and freed their teams to focus on value-added tasks, such as fundraising and program execution, rather than administration.

The system provides a unified view of operations, and connects data from across the organization, allowing stakeholders to have a more immediate and actionable understanding of the entire Oxfam

ecosystem. "It's now much easier to see and access data in real time," said Farah Abbas, Director of IT.

From a human resources perspective, managers now enjoy increased visibility into and reporting on staff needs and tasks. Oxfam employees can easily self-service, submitting expense reports, time sheets, and aid requests from anywhere with web access. This was not just an efficiency win, but an engagement win as well. "Users are more engaged, active, and able to leverage the system," said Abbas.

A big win also arrived via time savings. Typical deployment times for the type of ERP solution Oxfam now utilizes takes between 12 to 24 months. Argano delivered in only six months, enabling significant savings for the client in both time and expense.

Improved insight, more engaged employees, and a faster, more trackable path to delivering aid across the world. A job well done for a company doing good. Misson accomplished!



About Argano

Argano is the first of its kind: a digital consultancy totally immersed in high-performance operations. We steward enterprises through ever-evolving markets, empowering them with transformative strategies and technologies to exceed customer expectations, unlock commercial innovation, and drive growth. www.argano.com.