



SAP Application Managed Services

From break-fix to breakthroughs: Innovative AMS for maximum ROI



As your business grows, so do the demands on your SAP systems. We can help you transform your approach from “break-fix” to strategic maintenance. Our Application Managed Services keep your SAP solution up to date, running efficiently to deliver maximum value. Leverage our expertise in SAP development, configuration, and administration to enhance and optimize your team’s capabilities, reduce IT spend, and achieve faster ROI that drives accelerated business success.



Optimize your Technology

Seamlessly upgrade your systems and stay at the forefront of innovation with our latest features, proactive maintenance, and strategic licensing.



Reduce IT Spend

Leverage our deep solution insights and industry knowledge to manage your IT landscape with ease and assurance, while reducing cost of ownership.



Bridge the IT Skills Gap

Secure your operations and minimize expensive downtime with our team of experienced SAP solution experts. Our proactive strategies identify and mitigate potential risks.



Avoid Downtime

Combat staff shortages and ensure uninterrupted operations with our expert SAP knowledge and industry insights. Our tailored training and education programs empower your teams to help you bridge skills gaps.

Benefits:

- Optimize performance and enable scalable IT support
- Streamline system upgrades
- Minimize downtime with faster issue resolution
- Bridge the IT skills gap
- Reduce IT expenditures
- Improve financial predictability and achieve faster ROI

The average cost of one hour of downtime is 10% of an organization’s annual revenue.

Statista Global Enterprise Server Hourly Downtime Cost Survey

Get started today!

Get the right level of managed services for your business to maximize your SAP solution and accelerate your digital transformation journey.

Service Coverage

IB SAP IBP

- Demand Planning (DP)
- Sales & Operations (S&OP)
- Supply Chain Control Tower
- Response & Supply (R&S-TS/OBP)
- Inventory Optimization (IO)
- DDMRP
- Statistical Forecast Analysis
- Excel & Fiori Planning UI

S4 SAP S/4HANA

- Financial Accounting (FI/CO)
- Materials Management (MM)
- Production Planning (PP/DS)
- Plant Maintenance (PM)
- Supply Chain & Transportation Mgmt
- Customer Service & CRM
- Public Edition (Cloud ERP / SaaS)
- Private Edition (Single-Tenant Cloud)
- Hybrid / Two-Tier Scenarios

EC SAP ECC

- Sales & Distribution (SD)
- Material Management (MM)
- Production Planning (PP)
- Finance & Controlling (FI/CO)
- Warehouse Management (WM)
- CRM Module

AP SAP APO

- Demand Planning (DP)
- Supply Network Planning (SNP)
- PP / Detailed Scheduling (PP/DS)
- Ability to Promise (GATP/CTP)

DI Development & Integration

- ABAP Development & Support
- BTP Integration Suite (CPI/IS)
- Cloud Integration Framework (CIF)
- Fiori Admin & Tile Configuration
- Custom App Dev – UI5 / BAS
- ETL & Data Services (CIDS)
- Java Development

Flexible Support Options

TEAM SIZE	COVERAGE HOURS	GLOBAL LOCATIONS	LANGUAGES
< 20 Users	0500–1500 ET	North America	English
20–50 Users	0800–1700 ET	Europe	Spanish
50–100 Users	0800–2300 ET	Asia Pacific	Chinese
> 100 Users	Custom Windows	MENA & Africa	Hindi + More

Every Engagement Includes

- Break-Fix & Issue Resolution
- Ticket RCA Review & Mitigation
- Enhancement Design, Build & Testing
- Go-Live & Upgrade Support
- SAP IBP Quarterly Upgrade Support
- SLA – Customized to Your Business
- Client or Argano Ticketing System
- SAP Ticket Management
- Multi-Year Agreement Options
- Weekly AMS Review & Prioritization
- Monthly Strategic Progress Meeting
- Quarterly Business Review (QBR)
- Security & Profile Management

Learn more at argano.com

Contact us at sap@argano.com to learn more!

