### argano

# Argano Managed Services for JDE

Maximize your JDE investment with strategic support services

Argano Managed Services empower you to get more out of your JDE system to streamline business processes and enhance efficiency. Our consulting experts serve as an extension of your team, driving competitive advantage through improved business processes, industry best practices, and deep Oracle expertise. We reduce solution complexity and maintenance costs by handling functional and infrastructural design and configuration, programming and development, testing and training, and day-to-day JDE Configurable Network Computing (CNC) and system administration (DBA and OS) support.

With Argano, you gain access to experienced consulting resources covering all major JDE applications and technical areas. Our team is flexible and responsive, providing multiple points of contact to avoid any single point of failure. Our 24x7 system monitoring and emergency response options for CNC, DBA, and OS ensures minimized downtime and reduced operational risks.

#### Argano remote team

- Veteran JDE consultants
- Full functional coverage
- JDE E1 9.2x trained
- 24x7 availability
- Oracle trained and specialized

## Support breadth and depth

- Added "in-project" capacity
- Post-go-live support
- Security maintenance
- Orchestrations
- CNC, DBA, OS coverage and updates24x7 availability
- Oracle trained and specialized

### Focused coverage

- Dedicated delivery manager
- Onsite provisions
- SLA-driven response
- Weekly cadence of reports
- Multiple resources by function

#### **Right-sized support**

- Quarterly variability
- Flexible hours
- Rollover provisions
- Transition period
- Recurring resizing
- Multi-year incentives

#### **Benefits:**

- Reduce costs
- Increase efficiency
- Enhance flexibility
- Decrease overhead
- Lower risk
- Expand capacity
- Improve support
- Accelerate return on investment

#### Trusted expertise from Argano

- Industry experience and best practices
- 25+ years of Oracle partnership



2024 Oracle Partner Awards Winner North America Applications Innovation

Find out how we can help you maximize your JD Edwards investment to improve business outcomes <u>Contact us</u> to get started!

Learn more at argano.com

